

August 19, 2020

Dear Neighbor:

The purpose of this letter is to inform you that you are located adjacent to a natural gas facility known as a **regulator** station. In accordance with federal regulations, **City of Tallapoosa** is required to give notice to you regarding the location of these facilities.

A regulator station's purpose is to reduce or step down pressure on our natural gas distribution system. These types of facilities are located throughout our system, and some regulator stations are equipped with overpressure protection devices called relief valves. These valves are designed to relieve natural gas to the atmosphere to prevent the system from being overpressurized. You may hear sounds around these facilities; this is normal due to the natural gas flowing through the regulators.

The natural gas flows through these stations entering a network of underground main lines that serve approximately **1,023** customers in our system. These main lines are typically 2-inch in diameter and branch into service lines which are typically one-half inch in diameter and buried approximately 12 – 18 inches below the surface. The service lines end at each customer's meter where gas is delivered.

Gas pipelines are built with safety and reliability as top priorities. However, natural gas leaks happen and may result in fire or explosion. Natural gas is a colorless and odorless gas; however, a chemical that smells like rotten eggs is added to help detect a possible leak. It's a bad smell; that's good!

Some of the signs of a gas leak include seeing bubbling water, hearing a hissing or blowing sound from a pipeline, dead or discolored vegetation in an otherwise green area, dirt or dust blowing from the ground, or the smell of rotten eggs. If you smell gas, or just think you might have a gas leak:

- **Leave** the area immediately; **DO NOT** congregate around natural gas facilities.
- **Call City of Tallapoosa** at **770-574-2345** or **911** from a neighboring home or business
- **Never** turn on or off switches, open or close garage doors, use a flashlight or phone/cellphone in the presence of the gas smell, as these devices may be a source of ignition, causing an explosion.
- **Stay** in a safe location until the Emergency Responder arrives and gives you clearance to return to the area.

Remember, if at any time you smell gas or observe any of the other indicators of a leak as mentioned above, please call **770-574-2345** or **911** immediately and report it.

Please do your part and familiarize yourself, co-workers, and or family members of this location and the gas safety tips listed above. Federal and State government, along with **City of Tallapoosa** have made everyone's safety a high priority.

Any time you dig or move earth using mechanized equipment, you are required to "Call Before You Dig"; this is a free service. All you need to do is call **811** forty-eight hours before you begin work. When you call **Georgia 811**, they will contact utility owners who will locate utility lines on your property so you can dig safely and prevent a potentially hazardous situation. Failure to use **811** is a known cause of pipeline accidents. Calling before you dig is the law in GA. and can prevent a costly or even a deadly mistake.

This message is brought to you by **City of Tallapoosa**. For additional information regarding this message, please call **770-574-2345**.

Sincerely

**City of Tallapoosa**