

# Important Notice

## Odorization Facility

The purpose of this message is to inform you that you are located adjacent to an Odorization facility. Odorization of natural gas is mandated for public safety by the U.S. Department of Transportation.

**City of Tallapoosa** receives un-odorized natural gas from its pipeline supplier. Before natural gas can be delivered in our distribution system, a substance is added which gives natural gas its unique smell which is often times associated with the smell of 'rotten eggs'. Natural Gas odorizing facilities are special facilities that add this odorous substance (odorant) to the odorless natural gas in order to make it readily detectable. You may occasionally see our personnel at this facility performing various maintenance functions necessary for reliable safe operation.

Once the natural gas is odorized, the gas then flows through a network of underground main lines that serve approximately **1,023** customers in our system. These main lines are typically 2-inch in diameter and branch into service lines which are typically one-half inch in diameter and buried 12 – 18 inches below the surface. The service lines end at each customer's meter where gas is delivered.

Even though odorant is added to natural gas to assist in the detection of leaks, you should not rely solely on your sense of smell to determine if a gas leak has occurred or is occurring. Some persons may not be able to detect the odorant because of a diminished sense of smell or because the odorant smell is being masked by other odors. Some other signs of a gas leak include seeing bubbling water or vapors near or at ground level, hearing a hissing or blowing sound from a pipeline or appliance, dead or discolored vegetation in an otherwise green area, or dirt or dust blowing from the ground.

If you smell gas, or just think that you might have a gas leak:

- **Leave** the area immediately; **DO NOT** congregate around natural gas facilities
- **Call City of Tallapoosa** at **770-574-2345** or **911** from a neighboring home or business
- **Never** turn on or off switches, open or close your garage door, use a flashlight or phone/cellphone in the presence of the gas smell, as these devices may be a source of ignition, causing an explosion
- **Stay** in a safe location until the Emergency Responder arrives and gives you clearance to return to the area

Remember, if at any time you smell natural gas or observe any of the other indicators of a leak as listed above, please call **770-574-2345** or **911 immediately** and report it.

Gas pipelines are built with safety and reliability as top priorities. However, natural gas leaks happen and may result in fire or explosion. Please do your part and familiarize yourself, co-workers, and or family members of this location and the gas safety tips listed above. Federal and State government, along with **City of Tallapoosa** have made everyone's safety a high priority.

Any time you dig or move earth using mechanized equipment, you are required to "Call Before You Dig"; this is a free service; all you need to do is call **811** forty-eight hours before you begin work. When you call **Georgia 811**, they will contact utility owners who will locate utility lines on your property so you can dig safely and prevent a potentially hazardous situation. Failure to use **811** is a known cause of pipeline accidents. Calling before you dig is the law in GA. and can prevent a costly or even deadly mistake.

This message is brought to you by **City of Tallapoosa**. For additional information regarding this message, please call **770-574-2345**.

Sincerely,

**City of Tallapoosa**